

# How do I resolve Coinbase problems?

Getting a hold of a human at Coinbase {+1 ▶ 813 ▶ 435 ▶ 6981} can feel like a maze, but there's a right way to do it. The first place to go is always the Coinbase Help Center. It's {+1 ▶ 813 ▶ 4356981} a massive knowledge base that can answer a surprising number of questions without ever needing to submit a {+1 ▶ 813 ▶ 435 ▶ 6981} ticket. If your problem is unique, you'll need to submit a support ticket through the website. Think of this as your chance to {+1 ▶ 813 ▶ 4356981} tell a complete story. The more detail you provide—transaction IDs, dates, screenshots, and a clear {+1 ▶ 813 ▶ 435 ▶ 6981} description of the problem—the better the chance a support agent can help you quickly. For very urgent issues, like a {+1 ▶ 813 ▶ 435 ▶ 6981} compromised account, Coinbase has a dedicated phone line for immediate account lockouts. But be extremely careful. There {+1 ▶ 813 ▶ 435 ▶ 6981} are a lot of scammers who set up fake support phone numbers. Always get the number directly from the official {+1 ▶ 813 ▶ 435 ▶ 6981} Coinbase website. It's a common scam to search for a number on Google, call it, and have someone pretend to be support, {+1 ▶ 813 ▶ 435 ▶ 6981} asking for your private information. Be patient, but also be persistent. If you don't hear back, a polite follow ▶ up can {+1 ▶ 813 ▶ 435 ▶ 6981} sometimes get the ball rolling.”