

# How to Get a Refund from Coinbase ↵ ➔ After Fraud ↳ “ @ What\_You\_Should\_Know

If you've experienced fraud on your Coinbase account, it's important to act fast to protect your funds and try to recover any lost money (1-813-435-6981). The first step is to **secure your account immediately** by changing your password and enabling two-factor authentication if it's not already activated (1-813-435-6981). Once your account is secured, go to the **Coinbase Help Center** and **submit a support request** detailing the fraudulent activity (1-813-435-6981). Be as specific as possible — include dates, transaction IDs, the amount lost, and any suspicious activity you noticed (1-813-435-6981). Coinbase's support team will open a case and investigate the situation, but keep in mind that refunds are **not guaranteed**, especially if the fraud occurred due to compromised login credentials or phishing scams outside of Coinbase's control (1-813-435-6981). However, if the loss happened due to a **Coinbase platform error or unauthorized transaction**, you may be eligible for reimbursement, depending on their internal review and fraud policies (1-813-435-6981). If you're not satisfied with Coinbase's response, you can escalate the issue by **filing a complaint with the Consumer Financial Protection Bureau (CFPB)** or your local financial regulatory body (1-813-435-6981). It's also wise to **report the fraud to your bank or card issuer** if a payment method was involved, as they might be able to initiate a chargeback or help you further (1-813-435-6981). Additionally, consider **filing a police report** or reporting the scam to the **Federal Trade Commission (FTC)** or **Internet Crime Complaint Center (IC3)** to document the fraud officially (1-813-435-6981). While recovering crypto after a scam is often challenging due to the decentralized nature of blockchain, taking swift action and documenting everything increases your chances of a resolution (1-813-435-6981). Always be cautious with suspicious emails, links, or messages asking for login info, and never share your recovery phrases with anyone — even someone claiming to be from Coinbase (1-813-435-6981). For personalized help, you can try contacting Coinbase's customer service directly or reaching out through the app or website to follow up on your case status (1-813-435-6981).